



## CAREERS

Our employees are the most important part of our business. Since 1952 Crawford's dedicated workers have built the foundation the company rests upon. We value our employees so they take ownership in processes, so they want to come to work, so they are able to grow and develop skill sets. Crawford offers good pay, strong benefit packages, strong culture, a team environment, stability, a safe workplace and opportunities for growth.

### FULL BENEFITS

- **Medical**
- **Dental**
- **Vision**
- **401K- Safe Harbor Plan**
- **Short & Long Term Disability**

### CORE VALUES STATEMENT

#### TEAMWORK

We work together as one team aimed at reaching common goals.

#### INNOVATION

We are flexible and resourceful in discovering innovative solutions.

#### QUALITY

We strive to deliver the highest quality products and service.

#### CUSTOMER SERVICE

We act with the utmost professionalism in serving our customers.

#### INTEGRITY

We show what we believe by practicing these values.

#### SAFETY

We work safely to ensure success.

### RECENT ACHIEVEMENTS

**2022 ILLOWA Safety Award** in recognition of outstanding safety record

Quad Cities Regional Business Journal  
**Top 15 Fastest Growing Companies**

# Crawford's Values and Culture, Strong for over 71 years

Teamwork. Innovation. Quality. Customer Service. Integrity. Safety.

These core values are etched in metal on plaques throughout the Rock Island offices of Crawford Company, reflecting a culture in the 71-year-old business that has contributed to its rapid growth and financial success. For the second year, Crawford has been named one of the Fastest Growing Companies by the Quad Cities Regional Business Journal.

Mutual respect among employees and co-owners Ian Frink and Jim Maynard, is at the heart of Crawford's operations. So is a commitment to give back to the larger community through financial support for school programs and volunteer service by employees.

Mr. Frink and Mr. Maynard, both graduates of Rock Island High School, share the values in running the company that were passed down by their fathers, former leaders of the company.

"With these core values, people have ownership in the culture," said Mr. Frink. "It helps us to attract and retain people."

Employment at Crawford, including its related businesses, has more than tripled since 2011, to 351.

"We really try to empower people," Mr. Maynard said. "We are hands-off as managers."

But despite the company's rapid growth, it maintains a family type of environment.

"Ian and I try to know everyone in the company," Mr. Maynard says.

Adds Mr. Frink: "We have the best team we've ever had, for our office, in the field, and in the shop."

The core values are much more than words. Ask

employees to describe the culture in their own words. Here's what they say:

**Keith Gerks**, Welded Fabrication and Brewing Equipment Division Manager – Crawford Company: "Jim and Ian push teamwork tremendously. We all work together." And speaking to the core values of integrity and safety, he said, "Every day you see it in this office, you see it out in the shop, you see it out in the field."

**Adam Isaacson**, Plumbing Division Manager, Crawford Company: "There's not a lot of micromanagement of individuals, no matter what level of the organization you're a part of ... Ian and Jim care about their employees, and you can tell that through their actions and conversations."

**Mary Kilburg**, Pre-construction Coordinator, Crawford Company: She knew of Crawford's reputation for its work when she joined the company three years ago. "I love that they made their core value statements and posted them in each of our conference rooms. It's who we are." She also has found a culture that enjoys gathering over monthly lunches that bring employees together. "Yes, we do great work, but it's nice that we're building such an amazing culture here."

**Emily Adams**, Business Development Manager, Crawford Company: "As an employee, it makes us proud to work here because of the giving that Crawford does. If there's an employee in need or a family in need, Crawford rallies together to support them, whether it's the giving of time or a monetary donation."

**Rich McKown**, Welded Fabrication Shop Manager, Crawford Company: Of the leadership of Mr. Frink and Mr. Maynard, he said, "They've done a great job hiring

people. We are surrounded by good people. It makes my job easy when you have good people and hard workers ... and that's why I'm still here."

**Tim Pratt**, General Manager, Seaberg Industries: "The ownership are great guys to work for. They are straight shooters, fair, honest, open, upfront. They are real people ... they have been supportive to the nth degree. We had a lot of need for investment at Seaberg. We explained the need. They moved forward and made those." He cited an example of a new state-of-the-art sheet laser that will increase manufacturing capacity.

**Mindy Volkert**, Controller, Seaberg Industries: With the company since November, she said, "Even from the minute I stepped in, you could just feel that the culture here is very warm and welcoming ... I constantly see that they're investing back in the company."

**Troy Green**, Director of Operations and Sales, Crawford Company: "I've grown with the company, from starting in the field to director. ... If they have a great year, you have a great year. They listen, they're down-to-earth guys. They invest back in the company." FGC



## About Crawford Company

Crawford Company is guided today, as it has been for over 70 years, by Crawford's original values: a commitment to product quality, customer service, innovation, business integrity, and a high regard for individual contributions.



### SERVICES

- Heating & Cooling
- Electrical
- Plumbing & Drain Cleaning
- Laser Cutting & Welded Fabrication
- Brewing Equipment
- Source Capture & FRP Products

*We Proudly Serve Commercial, Industrial & Residential Markets*



### Seaberg Industries

#### SERVICES

(Crawford Affiliate)

- Machining & Fabrication
- Bending & Forming
- Laser Cutting